

JULIAN SHABO

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Summary

Motivated Service Worker with exceptional social skills, problem solving, communication abilities and customer service background. Pursues every opportunity to support team members and proactively address issues.

Certifications

CompTIA A+ (220-1201/1202) - September 2025

CompTIA Network+ - Projected November 2025

Skills

- **Networking & Systems:** DNS, DHCP, TCP/IP, Hypervisors
- **Tools:** Proxmox, Visual Studio, Microsoft 365, VirtualBox, GitHub, OpenAI
- **Operating Systems:** Windows (7, 8.1, 10, 11), Linux (Ubuntu), macOS
- **Hardware:** PC assembly & repair, laptops, peripherals, storage devices

Projects

Home Lab Server: Built and configured a virtualized server environment hosting multiple web services; gained experience with DNS/DHCP, Linux, and Windows systems.

Ticketing System (Discord API): Developed a lightweight support ticketing solution to streamline issue tracking and team collaboration.

Experience

Sales Associate

December 2023 - Present

Charrons Quality Market

- Provided customer service by resolving inquiries and ensuring a positive shopping experience
- Operated IoT devices including security cameras and POS systems, ensuring uptime and functionality.
- Managed schedules and orders, improving operational efficiency.